



each
unexpected
place will
become your
home with the
guidelight

FAQ - GUIDELIGHT

Use

Which features does the Guidelight offer me?

The Guidelight is an ingenious, multi-purpose lamp. The lamp is suitable for outdoor use and is splash proof. Due to its unique design, the lamp can be used as searchlight, work light and mood light. Because of the dim feature and rotating options it's possible to shine the light in different directions with different brightness settings. The Guidelight can be put down, taken by hand or hung, which makes it possible for the Guidelight to serve as a flashlight in the woods, mood lighting in the yard, table lighting, reading light, etc.

How do I charge the Guidelight?

The Guidelight can be easily charged with a (phone)charger with a micro-USB port. It takes about four hours to fully charge the battery if it's empty. We recommend charging the battery fully upon first charge. Do not charge the battery at temperatures below 0°C. Next to the micro-USB port is a battery-indicator light. The light will blink three times when the battery is at 10% capacity. When charging, a green light will blink. When charged fully, the green light will be on without blinking. A fully charged battery can supply energy for around ten hours at the highest intensity and 150 hours at a low intensity.

What does the Guidelight not withstand?

The Guidelight does not withstand cleaning products containing chemicals or alcohol. Do not open the Guidelight yourself, for this may lead to a defect. Any warranty expires upon opening the Guidelight. The Guidelight is splash proof, meaning it's not completely waterproof!

Safety

What safety hazards does the Guidelight pose?

The Guidelight is a lamp, which can also be used as a search light. Considering the bright light, we advise to avoid shining in eyes.

Maintenance

What do I need to pay attention to when maintaining the Guidelight?

Carefully clean the Guidelight with a soft and moist, but not wet, cloth. Do not use any cleaning products that contain chemicals or alcohol and do not open the Guidelight.

Weather conditions

Which weather conditions will the Guidelight withstand?

The Guidelight is splash proof, which means that a small amount of precipitation or moisture will not have an impact on the Guidelight's functionality. Harsh weather conditions, such as heavy rainfall, however, may lead to malfunctioning or even defect of the Guidelight. Shielding the Guidelight from this is therefore advised.

Material

What materials does the Guidelight consist of?

Powder coated steel, ABS and LDPE.

How much does the Guidelight weigh?

The Guidelight weighs approximately 500 grams.

Is the Guidelight easy to move?

Due to its light weight and user-friendly design the Guidelight is made to easily take with you wherever you go.

Packaging

How will the Guidelight be packaged?

The Guidelight is packaged per item in a cardboard box including the manual.

What packaging materials are used?

Cardboard and paper.

What are the dimensions of the packaging?

40x13cm. (h x w)

What are the packaging options?

The Guidelight can be delivered per item or in an outer box per 6.